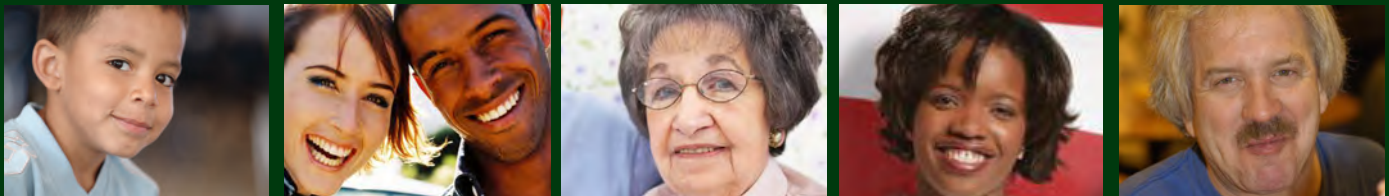


helping people. **changing lives.**



CUMBERLAND COMMUNITY ACTION PROGRAM

2007 ANNUAL REPORT

CELEBRATING 42 YEARS OF ENCOURAGING LIFE-STYLE GROWTH





1989-Food Bank
249 Poe Street, Fayetteville



1987-Weatherization
Enoch Lilly, Weatherization Supervisor



1987-Smith Chapel
Head Start
Lois Moses with Children

It is the mission of Cumberland Community Action Program, Inc. to develop and operate projects that promote the economic and social well-being of individuals, children, families, and communities.



1990-CCAP Administrative Offices
328 Gillespie Street, Fayetteville

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What a service-filled year 2007 turned out to be at Cumberland Community Action Program, Inc.(CCAP)! Here are three ways we fulfilled our mission of providing tools and sharing skills that help low-income individuals and families stretch their income:



- 1,300 people on the Debt Management Plan available through Consumer Credit Counseling Service, whittled down month-by-month, the money owed to creditors.
- 148 people had their homes made more energy efficient, instantly reducing their monthly utility bill, all because of our Weatherization Program.
- 800 children received free childcare, saving families at least \$100 per child each and every week of the school year, thanks to CCAP – Head Start.

Every CCAP program achieved new, higher levels in outreach and service delivery. With 62 new Member Agencies, Second Harvest Food Bank had a 30% increase in the number of organizations that pick up food to get to the hungry in our communities. More Member Agencies means more people fed and fewer going to bed hungry at night.

In addition to growth in existing service areas, we also sought and received contracts to develop new services. CCAP purchased three vacant properties in disrepair and started the restoration before year's end. A contract with the City of Fayetteville has helped us with the purchase and rehab of the houses.

Our working partnership with the Fayetteville Metropolitan Housing Authority (FMHA) deepened as we developed a Family Self-Sufficiency program custom made for Housing Authority residents. Residents receive one-on-one counseling on steps to reach goals—such as obtaining a job or entering college. Residents attend workshops and learn money management techniques.

In 2007 we added our fourth Head Start center on FMHA property, the McNeill center, serving the children of residents and nearby neighbors. Our work with FMHA residents helped the Housing Authority score high on a federal evaluation in delivery of services to residents. This “family self-sufficiency” score contributed to FMHA receiving a federal grant that provides for the development of new homes in the Old Wilmington Road and Campbell Terrace neighborhoods—a \$100 million project!

From an employee stand point, CCAP implemented a career ladder for the classroom staff in Head Start. As the Associate's degree and Bachelor's degree are earned the employee becomes eligible for salary step increases. Recognition of steps taken towards achieving a Bachelor's degree is in line with achieving the 2011 federal requirement of having all classroom Lead Teachers holding a Bachelor's degree in Early Childhood Development.

Supervisors across all disciplines of the agency received training on tips for enhancing supervisory skills. Supervisors with strong skills ensure open communication between employees and management, help develop employee skill sets, and assist in problem resolution.

New financial and new human resources software were installed in early 2007, replacing software purchased in the early 1990s. The new software offers management reports previously unavailable and greatly reduces the time it takes for HR and finance staff to complete their work.

With her appointment in September to Head Start Director Irene Rocha joined the CCAP Senior Leadership Team. Other members of the 2007 Senior Leadership Team include the CEO and the agency's Directors: Stephanie Ashley, David Griffin, Kim Stafford, Kay Tarpley, and Patricia Tyson.

We had events where CCAP staff had to “rise to the occasion”. When one of the Head Start buses was hit while returning children to their families one October afternoon, Head Start staff arrived from multiple points in the county. Using blankets they shielded the children from photographers and television cameras—providing privacy for children and arriving parents. Harnesses in the bus prevented injury to the children—and led to school systems across the country deciding to invest in the 5 point harnesses that we use.

CCAP acquired a mortgage for the Food Distribution Center on Deep Creek Road, a building that had housed our SHARE and Second Harvest Food Bank programs for 15 years. In approving the financial strategy of moving from renting to acquiring a mortgage the CCAP Board of Directors helped reduce the monthly outlay for space at that building by 50%, a savings of \$6,500 a month. The savings goes to operational expenses and food acquisition.

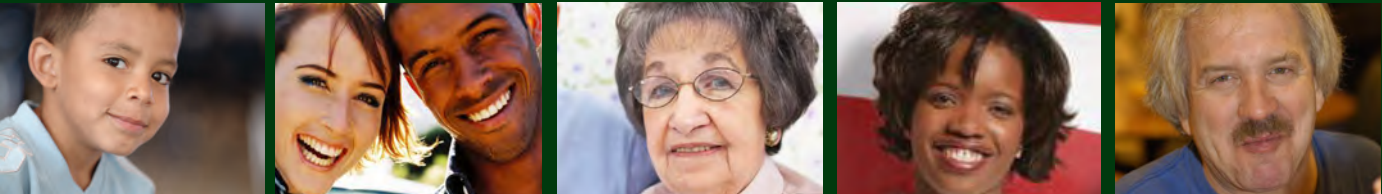
At the beginning of the year I said “We have the charge to Serve More. And Serve Better, in 2007.” You'll see as you look through this report, that CCAP employees did indeed, Serve More. And Serve Better!



Cynthia L. Wilson
Cynthia Wilson, CEO

2007 Board Of Directors

Name	Affiliation
George Quigley	Second Harvest Food Bank of Southeast North Carolina
Juanita Gonzalez	Council Member, City of Fayetteville
Breeden Blackwell	Cumberland County Commissioners
Pauline Goodman	Representing Cumberland County Commissioners
Jennifer Wilson-Kersh	Representing Mayor of Stedman, NC
Helen Farrior	Cumberland County Board of Education, School Board Member
Edward Melvin	Cumberland County Commissioners
Billy H. Manning	Representing Town of Spring Lake, NC
Edwin S. Deaver	Representing Town of Hope Mills, NC
Charles Evans	City of Fayetteville, City Council Member
Theodore DeBose	Representing a Community District in Cumberland County
Ruth Washington	Representing a Community District in Cumberland County
Lenwood Edwards	Representing a Community District in Cumberland County
Joseph Perry	Representing a Community District in Cumberland County
Joe Johnson	Representing a Community District in Cumberland County
Robert McLaurin	Representing a Community District in Cumberland County
Joseph E. Crosby	Representing a Community District in Cumberland County
Annie Singleton	Representing a Community District in Cumberland County
Myrna McKinney	Fayetteville Urban Ministry
William Davis	NAACP
Richard Everett	Cumberland County Department of Social Services
Heather Gustafson	Head Start Policy Council
Peggy Kaser	Association of Indian People
Velvet Ruffin-Corley	Alpha Kappa Alpha Sorority (AKA)
Georgia Marshall	Member Emeritus



Members of the Board

We’ve had a good year. We’ve made some truly exceptional progress on many fronts in our mission to support our community.



A Search Committee of the CCAP Board of Directors, the CEO, and community partners identified one candidate, who met the leadership criteria identified by the committee, to take the helm of the CCAP Head Start program. New leadership was appointed in the fall of 2007 and immediately successfully took on some traditional as well as unexpected challenges. Head Start continues to provide opportunities to the youngest in our community who may have had to play “catch-up”, but now after graduating from Head Start can start kindergarten with a strong foundation of skills.

The CCAP Board of Directors approved a salary structure recommended by the CEO for classroom staff that pays staff more as educational attainment increases: CDL, Associate’s, Bachelor’s. We believe the educational levels of the classroom teaching staff will continue to be raised through financial support such as the CCAP Educational Assistance Plan, programs like TEACH and WAGES, and now the new salary structure.

After renting for 15 years, this year the Board made a significant, long-term commitment to getting food to the hungry in the Cape Fear Region with the purchase our Food Distribution Center on Deep Creek Road. As the monthly mortgage fee is 50% lower than the rental charge, we can shift dollars into the acquisition and distribution of food. We believe this \$875,000 obligation was necessary in order to ensure the long term growth of our effort.

The CCAP commitment to providing affordable housing received new support through grants totaling more than \$150,000 from the City of Fayetteville and the donation of a house from a private citizen. The exciting donation has prompted the Board to look at additional types of donations (e.g. bequests) that we can tell our service area we are prepared to accept.



The Board Governance Committee is conducting a review of the boundaries for the districts that the “elected sector” of our board represents. As the distribution of high wealth and low wealth neighborhoods has shifted over the past 25 years, it has been important for us to ask the question, “How should district boundaries be drawn to give low wealth neighborhoods the greatest opportunity for representation on the CCAP board?” The work of the Governance Committee of the Board will continue in 2008 with elections to fill the newly drawn district seats.

Unfortunately some of our friends have left us through normal rotation off the board and a few others who went home to their Lord. We will miss them all and remember their contribution to the making of a better world.

I can’t close this note without expressing gratitude to the many volunteers who provide sweat equity to help their neighbors at all of our locations. All in all we have good people doing good things for our great community and we are proud of each and everyone who serves with us.

I thank our special volunteers, community partners and CCAP employees for their effort this year.

George Quigley

George Quigley, Chairman of the Board

Management & Administration



Kay Tarpley
Director
Human Resources

CEO Office; Human Resource; Finance; Quality Assurance.
(CEO Office addressed on Page 4.)

Both the Finance Office and the Human Resource Department implemented state of the art software, replacing accounting software initially installed in the early 1990’s. The two new software packages required many hours of training for both departments, plus full transfer of databases, and new terminology and account codes to use. The result has been the ability to process information much more rapidly and access to more ways to look at the data (reports).

Human Resource also implemented a new filing system and the Finance Office created a Purchasing & Accounts Payable unit. These changes took place without causing any difficulties within the agency—a major feat for software and organizational changes of this magnitude. (We’re fortunate Mrs. Melanie Eckroth waited until after all the HR changes had been implemented before delivering her baby boy!)

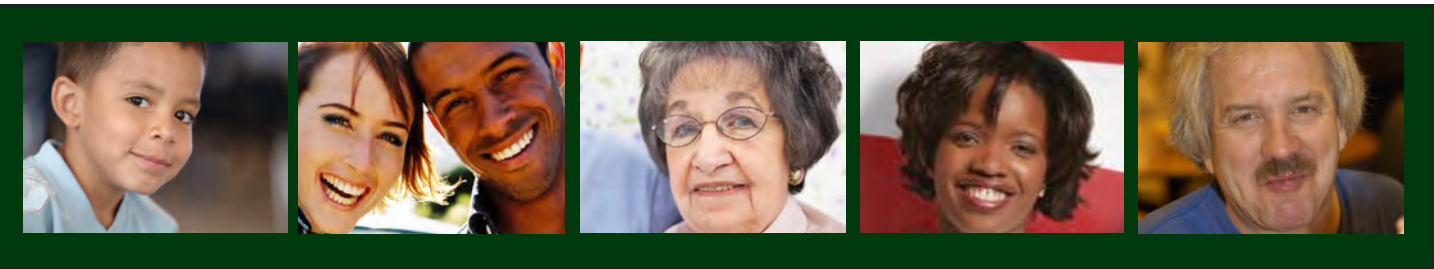
The Finance Officer successfully worked with competing banks to get the best interest rate for CCAP as we implemented the decision to purchase the Food Distribution Center. The Human Resource Director developed a salary structure for classroom staff that recognizes education attainment. Quality Assurance monitored classroom meals for all 19 centers, reviewed Food Bank procedures, and assisted in monitoring server back ups procedures across the agency.

For the 11th year in a row, the audit firm’s review of CCAP for program and financial compliance found zero instances of non-compliance. This is a testament to the commitment of all CCAP employees to respect agency policies, to supervisory staff in enforcing policies, and to the Finance Office in particular for compiling, tracking, and reporting CCAP data.



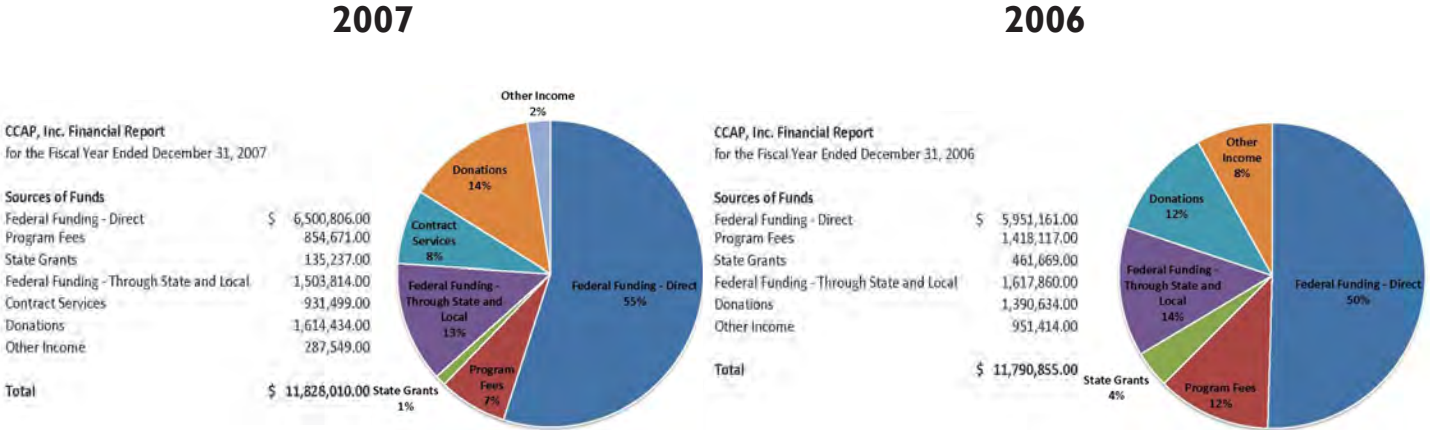
Kimberly Stafford
Finance Officer

HUMAN RESOURCES		FINANCE OFFICE	
37	New Hires	352,412	Payroll hours processed, which equals \$4586,085 in salaries
910	Applications screened to fill 41 vacancies	1,958	Requests processed for new items, or repairs to existing items
19	Employees achieved promotions	\$6,303,000	Paid to cover invoices incurred this year
50	Background checks conducted including 36 Department of Homeland Security 1-9	0	Number of findings through the CCAP audit. The 11 th consecutive year this accomplishment has been achieved
ADMINISTRATIVE SUPPORT			
50,000	Pieces of mail sorted and mailed		
43	Classrooms visited, unannounced, to validate the delivery of meals meets the highest standards		

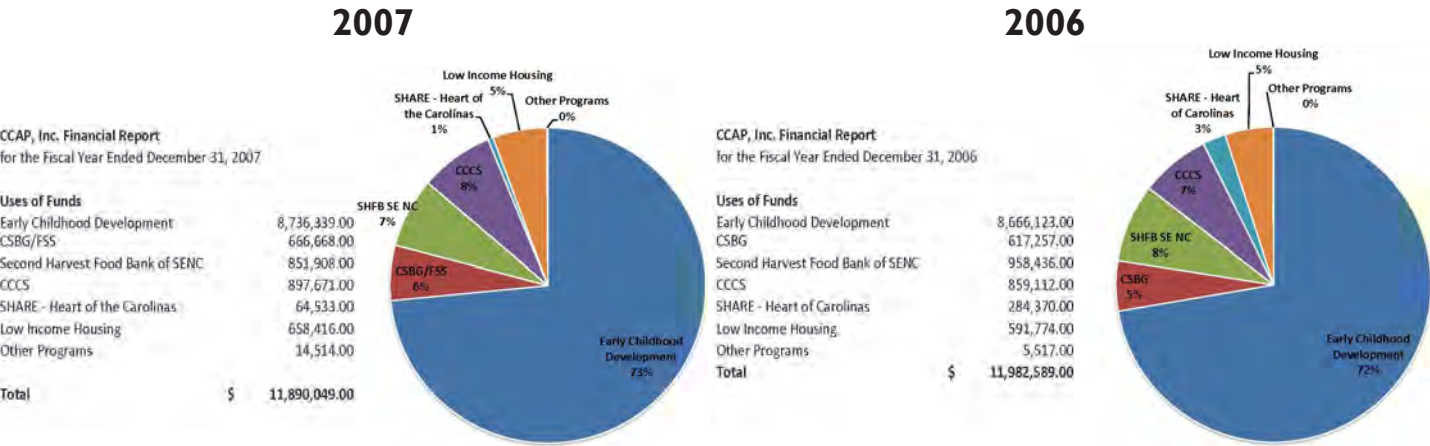


Financial Report

Sources of Funds



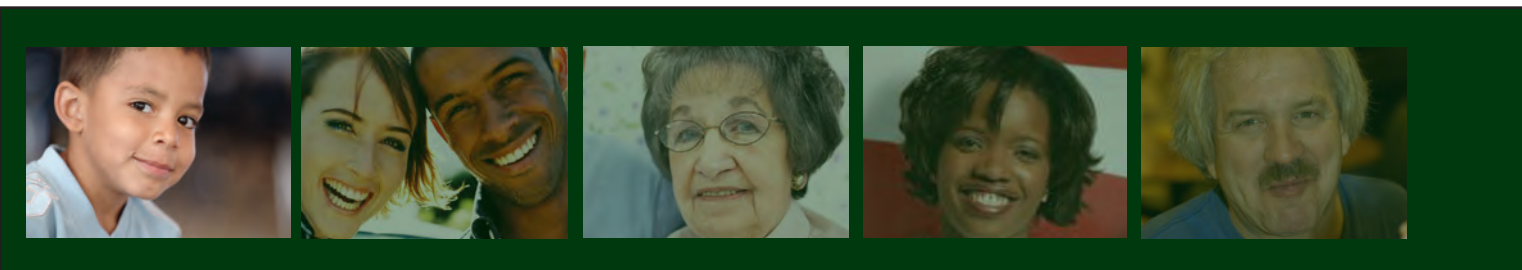
Uses of Funds



Far Right: Students of the River Commons Center prepare to board busses at the end of a school day.
Below: Staff Sergeants Samuel Hill and Jory Curry, two Fort Bragg soldiers with Head Start students they rescued. On October 16, 2007, a Head Start School Bus was involved in an accident and was overturned. The soldiers saved the children and no one was injured.



Below: McNeill Head Start students celebrate the first day of school. Through a collaboration with the Fayetteville Metropolitan Housing Authority (FMHA), McNeill is a 5-star center serving Housing



Head Start

“When I expected life to throw me a curve ball, Head Start stepped in and gave me a new lease on life.” -Faynell Grate, Head Start Policy Council Member & Parent



Head Start is funded to serve 718 preschool children, age 3-5; 28 infants/toddlers, age 0-3; and 4 pregnant mothers.

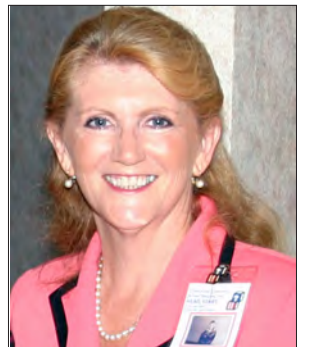
To give children a head start, Head Start supports their development so they are ready for the social and academic challenges of school. Head Start is required to follow a concrete curriculum and prepare children in eight domains.

The Head Start Child Outcomes Framework includes the following:

- Language Development**
- Creative Arts**
- Literacy Social & Emotional Development**
- Mathematics Approaches to Learning**
- Science**
- Physical Health & Development**

2007 Program Achievements

- o Improved kindergarten readiness skills for 470 four year old children. Each child could identify at least 11 letters and 19 objects by name
- o Obtained health, dental, vision and other screenings for 840 children
- o Established a career ladder for classroom staff that acknowledges education achievements with experience, providing development steps from a volunteer position to management level
- o Over 75% of Head Start classroom personnel have earned a degree in Early Childhood Education
- o Irene Rocha appointed Head Start Director
- o Strategic collaboration with Fayetteville Metropolitan Housing Authority (FMHA) resulted in opening a NC Day Care Licensing 5 Star Rated Head Start Center in the McNeill Apartment Complex



Irene Rocha
Director
Head Start



Far Right: Every school day, Head Start children are served breakfast, lunch and a snack.
Below: Shadia Young, Head Start Nutrition Coordinator, leads the Head Start leadership group in a team building game.



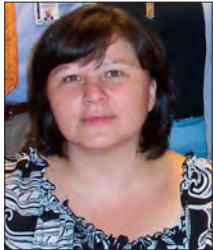
Below: George Quigley, CCAP's Board Chairman, Cynthia Wilson, CCAP CEO and Irene Rocha, Head Start Director celebrate the opening of McNeill Center.



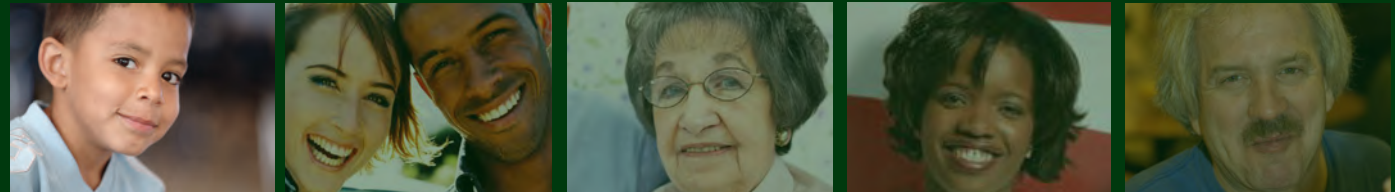
Belinda Starling
Robin Burks
Leola Barnhill
Melissa Mitchell
LeShonda Holden
Blanca Rojas
Tonia Williams
Glenda Martin
Sherita Smedley
Veretta Vasquez
Heather Gustafson
Shante Collins
Faynell Grate
Alicia McQueen
Summer Kemper
Vivian Gaddy
Cynthia Manns
Lydia Ackerman-Lewis
Maurice Sampson
Stephenie Sherouse
Latonya Boykin
Shelly Segars
Rogerlan Floyd
Wendy Evans
Chrystal Jeter
Belva DeMendoza
Tawnee Bendetto
Clarie White
Richard Everett
Velvet Ruffin-Corley

2007 Head Start Policy Council

Ashton Woods Representative
Ashton Woods Alternate
Ashton Woods Early Representative – PC Vice Chairperson
Ashton Woods Early Alternate
Bonnie Doone Representative
Bonnie Doone Alternate
Cumberland Representative
Cumberland Alternate
EE Miller Representative
EE Miller Alternate
Hay Branson Representative – PC Chairperson
Lake Rim Representative
Lake Rim Alternate
Lewis Heights Representative
Lewis Heights Alternate
McNeill Representative
River Commons I & II Representative – PC Secretary
River Commons I & II Alternate
River Commons III, IV & V Representative – PC Vice Secretary
River Commons V Early Representative
River Commons V Early Alternate
Spring Lake Representative
Strickland Bridge Representative
Strickland Bridge Alternate
Topeka Heights Representative
FTCC – Community Representative
CCPFC – Community Representative
BRIDGES – Community Representative
CCAP, Inc. Board of Directors – Community Representative
CCAP, Inc. Board of Directors – Community Representative



**Heather Gustafson
President
Head Start
Policy Council**



Left: Irene Rocha, Head Start Director, leads a Policy Council Meeting.

Far Right: Angelica Ortiz translates Tax Preparation documents to Pedro Carreno and Margarita Oden at Consumer Credit Counseling Services (CCCS) annual Earned Income Tax Credit (EITC) Super Site Saturday Tax Preparation Event. CCCS provided free tax preparation to members of the community, in addition to mini-workshops on understanding the EITC.

Right: April is National Financial Literacy Month. CCCS hosted a free event for the community providing financial literacy information.

Below: CCCS Counselors work with clients on balancing budgets, understanding credit and foreclosure.



"I was able to purchase an affordable home and clear up my negative credit report. My mortgage payment is actually \$100 less than what I was paying in rent, thanks to CCCS!"- CCCS Client

Consumer Credit Counseling Service of Fayetteville (CCCS) is a non-profit service and a member of the National Foundation for Consumer Credit (NFCC). CCCS is accredited by the Council on Accreditation for Children and Family Services and certified by the Department of Housing and Urban Development (HUD) to provide comprehensive Housing Counseling services. CCCS has provided quality services to our community for over 30 years.

As a Neighborhood Financial Care Center, a variety of services are offered to help our clients achieve their financial goals. Services include education in the wise use of credit and assistance with resolving debt problems through counseling and debt management programs.

CCCS' educational workshops for first-time homebuyer's prepare participants for future financial responsibilities. Various types of credit and budget management courses are also available.

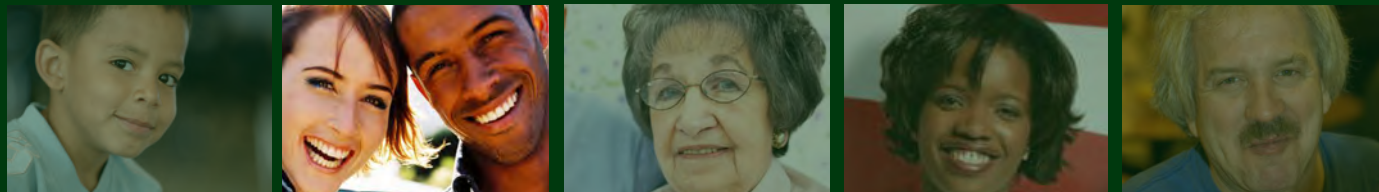
Visit www.ccap-inc.org/cccs for full list of 30 workshops

2007 Program Achievements

- o Approved as an IRS Volunteer Income Tax Agency (VITA) and prepared free 217 tax returns for members of our community, which included 83 who were able to claim the Earned Income Tax Credit, for a total amount of refunds in excess of \$249,000
- o Held its first Financial Literacy Day on April 21st to promote financial literacy in our community. Participating organizations included local banks, credit unions, mortgage companies, insurance companies, and local government agencies. Mini-workshops were presented on spending plans, reverse mortgages and improving credit reports (see photo insert)
- o Initiated an on-line application process for potential customers
- o Received grant from the National Council on Economic Education to implement a School-based Student Activity Program as part of the Excellence in Economic Education Program
- o Developed a Financial Management Program component for local businesses' Employee Assistance Programs to help their employees with personal financial management
- o Expanded Reverse Mortgage Counseling, increasing our number of clients served from 94 in 2006 to 395 in 2007



**Patricia Tyson
Director
Community Services**

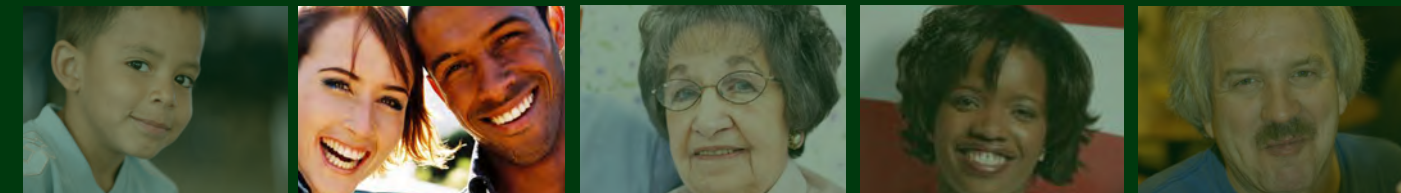


Consumer Credit Counseling Services (CCCS)

Far Right: Amy Kemp,, Lead Housing and Financial Counselor for CCCS, gives a free workshop for First Time Homebuyer's.
Below: Esther Acker, Counseling Services Manager for CCCS, leads a discussion during a Financial Literacy Committee Meeting. CCCS co-ordinated a group of financial-background volunteers to plan events for the community on the importance of on-going Financial Literacy.



Below: Patricia Tyson, Director of CCCS, (far left) leads a CCCS Advisory Board Meeting.



Consumer Credit Counseling Services (CCCS)

2007 CCCS ADVISORY BOARD MEMBERS

CCCS OF FAYETTEVILLE

Kenneth Banks, Law Offices of Kenneth E. Banks
Deborah Belin, Family Support Center
Tara Blue, Lumbee Tribe of North Carolina
Bill Copeland, Fayetteville Technical Community College
Barry Dugan, Self-Help Credit Union
Richard Everett, Cumberland County Department of Social Services
Harry Ghee, Fayetteville State University
Rusty Long, Fayetteville Urban Ministry
Lynda Meek, First Citizens Bank
Linetta Morring, Army Community Service
Gloria Nelson, Cumberland County Public Library
Loleta L.Wilkerson, Pentagon Federal Credit Union



Ken Banks
CCCS
Board Chairman

CCCS of Fayetteville –Goldsboro Advisory Board

Bill Edgerton, Habitat for Humanity of Goldsboro-Wayne
Eugene Hightower, Jr., O'Berry Center
Treda Oates, W.A.G.E.S. – Wayne Action Group for Economic Solvency

CCCS of Fayetteville-Coastal Carolina Advisory Board

J.Allen Murphy, Gillespie & Murphy, P.A.
Charlotte Neely, Coastal Community Action, Inc.
Larry Riter, Neuse River Development Authority
Ivy Reid, Jones County Cooperative Extension



Left: Chadwick Hogg, Kathy Locklear, Linetta Morring and Loleta Wilkerson enjoy a CCCS Advisory Board meeting.

Far Right & Below: Members of the Weatherization team perform air sealing measurements on homes throughout Cumberland County.



Below: Carolina Weatherization works with CCAP on energy audits. Members of the teams repair heating and cooling systems, seal major air leaks, and install insulation in homes.



"I see a significant decrease in my monthly utilities bill. Weatherization had a great impact on my life." -Mary Raynor, Weatherization Participant

The services of the Weatherization Assistance Program reduces energy costs by improving the energy efficiency of a home. The program involves conducting an energy assessment to identify the most cost effective energy improvements that need to be performed and then making the improvements at no cost to the household.

These repairs, in accordance with North Carolina Priority List for Homes, are made to the homes of income eligible families with the goal to lower fuel consumption and reduce the drain on the family's budget.

Typical Weatherization Services:

- Performing tune-ups and repairs to heating and cooling systems
- Improving health and safety conditions by addressing carbon monoxide levels and combustion safety
 - Sealing major air leaks
- Installing insulation in attics, walls, and floors
 - Sealing and insulating ducts
 - Installing a smart thermostat
- Replacing existing lighting with energy efficient bulbs



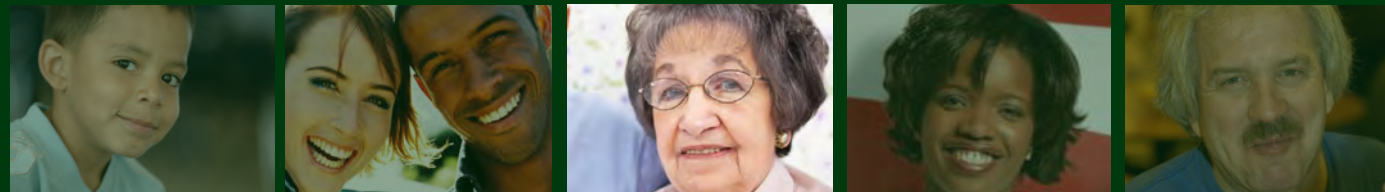
Stephanie Ashley
Director
Weatherization

2007 Program Achievements

- o Average savings of \$35 -\$50 per month after free Weatherization services
- o 155 Homes provided with energy efficiency services
- o 179 Energy audits completed
- o 888 families now practice energy reducing measures
- o 48 families were assisted to eliminate health and safety problems in their homes caused by electrical and heating systems

Energy Saving and Safety Items Installed

- o 750-air filter
- o 882-compact fluorescent bulbs
- o 147-faucet aerators
- o 147-shower heads
- o 143-smoke detectors
- o 160-carbon monoxide detectors



Housing-Weatherization

Far Right & Below: Two of CCAP's homes being rehabilitated through Community Housing Development Organization (CHDO).



Below: A complete renovation for one of the bathrooms in a CHDO home. All CHDO homes require major repair work.



"CHDO provided a safe and affordable home for my family to live in."
-Lavidia France, Self-Sufficiency Participant & CHDO resident



The Community Housing Development Organization (CHDO) works to provide affordable home ownership and rental assisted living for eligible participants. The lack of safe affordable housing in our community is a major issue for low-income families. Over 38,000 households in Cumberland County have housing problems which stem from the fact that thousands of households in the county are poor, or nearly poor. Incomes in the community are low and often full-time wages fail to cover safe, decent and affordable rent. Poor credit is a major barrier to homeownership. The City's housing study estimated that more than one out of ten (10) of Fayetteville's single family housing units are substandard or obsolete and many owners of substandard properties are also elderly.

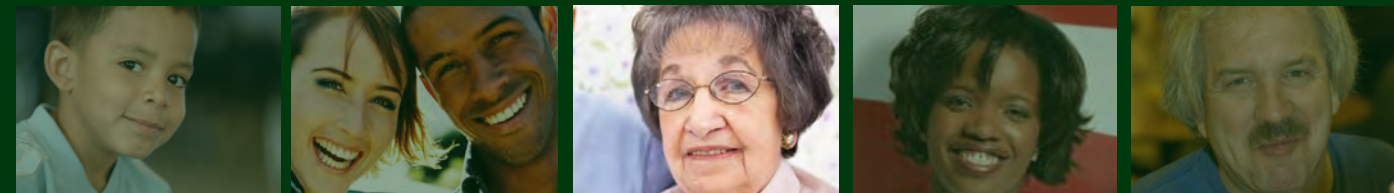
Our agency has responded to our community's needs by collaborating with The City of Fayetteville and County Community Development, USDA, North Carolina Housing Finance Agency, Habitat for Humanity, local churches, civic groups, industries, and volunteers to increase the number of safe and affordable housing in our community.



Patricia Tyson
Director
Community Services

2007 Program Achievements

- o 11 income eligible families were assisted to relocate into safe, affordable housing
- o 4 houses acquired to renovate and lease to income eligible families; 3 purchased with 1 donation
- o Awarded \$150,000 from the City of Fayetteville to assist in the acquisition and rehab of 5 properties with work to be completed in 2008



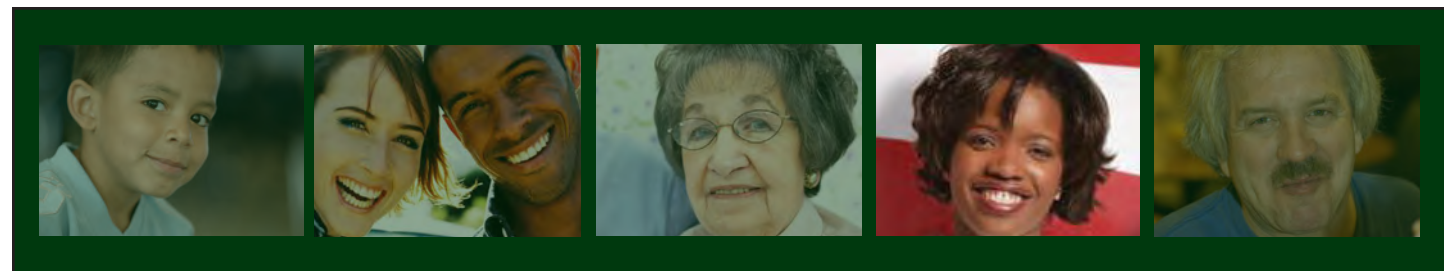
Housing-Community Housing Development Organization

Far Right: Bessie Burks, ASPIRE Leadership participant is awarded with a Certificate of Completion for successfully participating in the program.

Right: Charlton Johnson, a FSS Participant gained full-time employment, one of many goals Mr. Johnson initially set out to achieve.



Below: Rosa Jones, ASPIRE Leadership participant, volunteers in a Head Start classroom reading to children.



Self Sufficiency-ASPIRE & FSS

"I knew my dream of homeownership could become a reality. The Self-Sufficiency program helped make my dream come true." -Wanda McGee, Family Self-Sufficiency (FSS) Participant



The Community Service Block Grant Programs promote strong work ethics, economic literacy, and positive family values throughout the community of Cumberland County

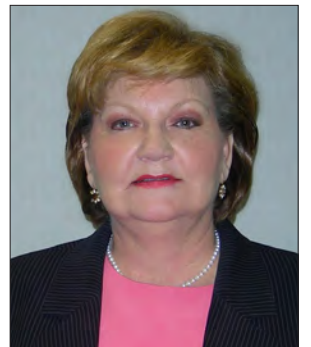
ASPIRE is a comprehensive service program that assists low-wealth individuals and families attain the skills and knowledge needed to become self-sufficient. Program participants are Individuals that need assistance with personal life-changing goals. Participants are committed to achieving their employment potential, dedicated to their success, and want to use financial independence to achieve goals.



The Family Self Sufficiency Program's (FSS) purpose is to promote the development of self-reliance and economic independence to the residents of the local government housing sites. The participants are provided educational opportunities, job training, financial counseling, and first-time homebuyer's counseling to assist in the progress toward self-sufficiency.

The goal of the programs are to:
Implement a Family Success Plan
Develop marketable job skills

Increase income through high-growth jobs and living wage
Balance a participant's budget
Acquire reliable transportation
Secure health insurance for all family members
Maintain affordable and safe housing
Eliminate all Federal and State subsidies



Patricia Tyson
Director
Community Services

2007 Program Achievements

ASPIRE

- o 23 families rose above poverty guideline for their household size
- o 50 participants obtained full time or part time employment.
- o 28 participants secured jobs with medical benefits
- o 26 participants completed education/training programs
- o 12 participants securing standard housing

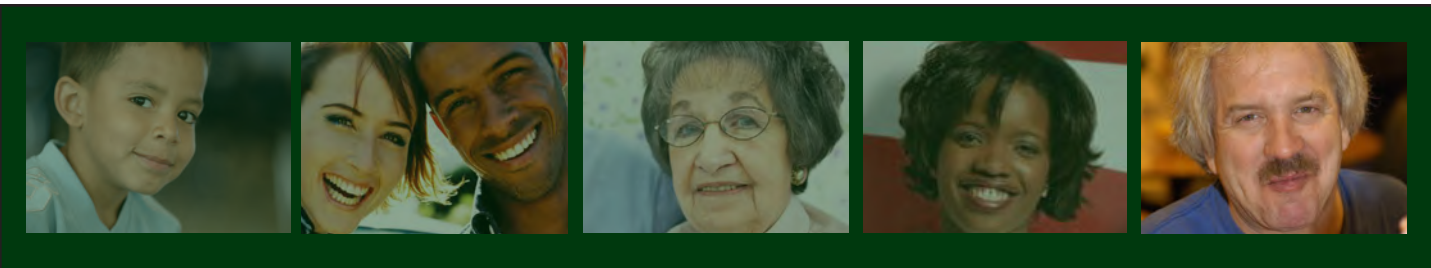
Family Self Sufficiency (FSS)

- o Created partnership with the Fayetteville Metropolitan Housing Authority (FMHA) to affirm continuing commitment to the quality of life for individuals in Cumberland County.
- o 30 participants enrolled onto the program
- o 25 participants set up appointments with CCCS
- o 2 Participants were able to move from housing into a home they were purchasing
- o 11 participants secured part time or full time employment of these 6 were with benefits

Far Right: Second Harvest Food Bank of Southeast North Carolina (SHFB SE NC) Food Distribution Center, 406 Deep Creek Road.
Right: Volunteers sort canned goods at the Food Distribution Center.



Below: A Food Bank volunteer sweeps the floors of the Food Distribution Center.



Second Harvest Food Bank Southeast North Carolina

“To be helping people is a feeling of accomplishment; I truly feel blessed.” -Barbara Simmons, CCAP Direct Services Coordinator and ASPIRE Food Pantry Manager



The mission of the Second Harvest Food Bank of Southeast North Carolina (SFHB SE NC) is to provide a network of non-profit Member Agencies with food that will be distributed to the hungry.

Three major areas make up the work of the SHFB:

1. Acquiring donated food
2. Applying food safety practices (Quality Control)
3. Distributing food through Member Agencies

ACQUIRING DONATED FOOD

Sourcing food to make available to our Member Agencies is a full time job, and we explore all avenues and possibilities. In 2007 Food Lion grocery stores more than tripled the number of stores we can stop by --from three to 14. A grant from Kraft Foods for a truck allowed us to be able to schedule additional pick ups. We thank Food Lion and Kraft Foods!

The need for food is far greater than what we can pick up from local grocery stores. SHFB has benefited from deliveries occasionally available from food manufacturers like Campbell Soup, Smithfield Meat Packing, and Coca Cola-and every pallet, every carton is eagerly awaited by our Member Agencies. We are committed to sourcing fresh produce and work with garden clubs and the Society of Saint Andrews.

Community Food Drives provide a way for neighbors to take action to fight hunger. Cargill, IGA Grocery Stores, and Council Members Evans and Gonzales launched “Feed a Neighbor” food drive. Spooky to be Hungry;The Crop Walk; (High) Schools Against Hunger; and Heart of Carolina are critical components of the Food Bank’s effort to source food. Please visit our web site for information on food drives.

APPLYING FOOD SAFETY PRACTICES

Work Force Senior Aides and community volunteers examine donated products for acceptable use by date and packaging. Examining, sorting, and boxing for shelving are tasks volunteers perform after training. Families, sororities, school groups, mission teams—without you getting food on the racks would take much longer.

DISTRIBUTING FOOD THROUGH MEMBER AGENCIES

Member Agencies make up the distribution network. Over 150 Member Agencies regularly come to the Food Distribution Center to pick up food. Some Member Agencies cook and serve meals while others box food items for distribution.

SECOND HARVEST FOOD BANK PROGRAMS

Backpack Program (page 27), Volunteer/Community Service Program (page 27) and State Supported Programs

The North Carolina General Assembly provides funding that allows SHFB to purchase products such as canned vegetables, fruits, soups and other nutritional items which normally don’t come through donations. Approximately 350,000 meals were generated through this State Nutritional Assistance Program. The NC Department of Agriculture (NCDA) provided surplus food that SHFB distributed in Cumberland, Hoke, Robeson, and Sampson counties. Fifty Member Agencies received the training and certification required to be able to distribute the NCDA food. Approximately 750,000 meals were generated through the NCDA program.

2007 Program Achievements

- o Distributed 5 million pounds of food which generated 3.3 million meals
- o 62 organizations joined the Food Bank in 2007
- o 25% increase in food donations over prior year



David Griffin
Director
Second Harvest
Food Bank of
Southeast
North Carolina



Far Right: SHFB SE NC serves 7 counties including Bladen, Cumberland, Duplin, Harnett, Hoke, Robeson and Sampson. Member agencies throughout these counties pick up products at the Food Distribution Center and they distribute to those in need.

Right: SHFB SE NC serves individuals in need through a network of member agencies throughout the state of North Carolina.

Below: Denise Giles, Food Resource Coordinator for SHFB SE NC accepts food and monetary donations from Fayetteville Leadership of the CCBC



Nonfood Program

Item donations such as bikes, furniture, clothing, and other non-food items from Target and Wal-Mart have provided families and individuals within agencies like Domestic Violence Centers, medical health and child abuse centers access to products they normally wouldn't receive.

Backpack Program

The "Hunger Relief for Kids" Backpack program was started in October of 2007 at Armstrong Elementary School. The program provides wholesome and nutritious food to elementary school students at the risk of hunger. With the help of volunteers, the food bank provides food for backpacks each Thursday for distribution at schools on Friday. Each student receives enough food for the weekend to supplement meals otherwise not available. The food bank is currently distributing to 3 schools in Cumberland County in hope of adding additional school sites in the future.

Volunteer/Community Service Program

Partnerships with local and state agencies provide volunteer and community service opportunities to individuals and families. Youth have the opportunity to help the community and get training for future careers. Families are afforded the opportunity to work hours towards new home attainment. Seniors have the opportunity to increase and/or learn new skills. The food bank has and is working with Habitat for Humanity, School programs, Juvenile Detention Programs, and senior centers.

2007 FOOD DRIVES

January
Feed A Neighbor

March
Curves Annual

May
Letter Carriers

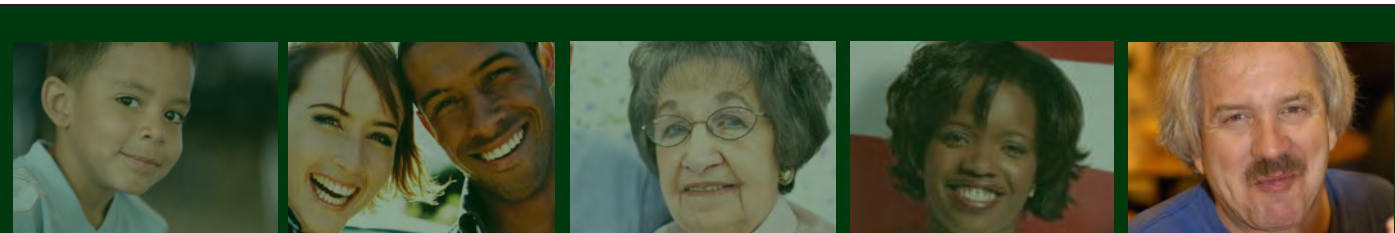
October
Fayetteville Crop Walk
Spooky to be Hungry

October-December
Harvest Fest
Friend in Need
Students Against Hunger

November-December
Heart of Carolina

2007 Second Harvest Food Bank Advisory Board Members

George Quigley, Board Chair, CCAP
Pauline Goodman, Vice Board Chair,
Jeffery Scott, Food Lion
Charles Stevens, Cumberland County
Charles Anglin, Hoke County
Roger Gore, Genesis Lending
Ricky Burnett, Robeson County
Carolyn McLaurin, Cumulus Radio
Eugene Scott, Robeson County
Kathy Page, Bladen County
Greg Edge, JEB Designs
David Walker, EMBARQ
Rochelle Stuart, Sampson County
Stanley Gamble, Coca-Cola



Second Harvest Food Bank Southeast North Carolina

www.ccap-inc.org

CCAP's 2007 Community Partners

Abbott's Landing
 Air Force Community Service, Seymour Johnson Air
 Force Base
 Airborne & Special Operations Museum
 Alternative Care Treatment Systems
 American Cancer Society
 American General
 Army Community Service, Fort Bragg
 Ashton Woods Transitional Housing
 Attorney Clifton Brisson
 B&R Construction
 Bank of America
 BB&T
 Beacon Mortgage
 Beloved Sisters MC and ShifinGearMag
 Bladen County Habitat
 Bleecker GMC Trucks
 Bonnie Doone Bridges I
 Bridges II
 Cape Fear Botanical Garden
 Carlie C's IGA
 Carolina Choice, LLC
 Carolina Collaborative Community Care, Inc.
 Carolina Weatherization
 Catholic Social Ministries
 CC Communicare, Inc.
 CCS – Early In
 Chase Financial Services
 Child Advocacy Center
 Children's Developmental Services Agency
 Chris Edge Electrical
 Citibank Financial Services
 City of Goldsboro Planning and Community
 Development Dept.
 City of Fayetteville
 City of Wilmington North Carolina
 Coalition for Responsible Lending
 Coastal Community Action Inc
 Commissioner of Banks
 Coca-Cola
 County of Cumberland
 Cumberland County Asthma Action Group
 Cumberland County Community Development
 Cumberland County Department
 of Social Services
 Cumberland County Health Department
 Cumberland County Mental Health,
 Professional Care Services
 Cumberland County Mortgage Bankers
 Cumberland County Partnership for Children
 Cumberland County Public Library &
 Information Center
 Cumberland County Schools
 Cumberland County Smart Start Mental Health
 Cumberland Interfaith and Hospitality Network
 Daniel Vinson Service Company
 David Vinson Heating & Air
 Dept of Air Force
 Door of Life Residential Services
 Dorothy Gilmore Therapeutic
 Recreation Center
 Dr. James Douglas
 EITC of the Carolinas
 Employment Security Commission
 Exxon
 Falcon Children's Home
 Family Dollar
 Fayetteville Community Development
 Fayetteville Cumberland Parks & Recreation
 Fayetteville Metropolitan Housing Authority
 Fayetteville Museum of Art
 Fayetteville Observer
 Fayetteville Parks and Recreation
 Fayetteville Realtors Association
 Fayetteville Technical Community College
 Fayetteville Observer
 Fayetteville Parks and Recreation
 Fayetteville Realtors Association
 Fayetteville Technical Community College
 Fayetteville Urban Ministries
 Fellowship Fitness
 Financial Freedom

CCAP's 2007 Community Partners

Financial Heritage
 First Baptist Church
 First Citizen Bank
 First South Bank
 Food Lion
 Fort Bragg Federal Credit Union
 Gavin's IGA
 Habitat for Humanity (Fayetteville)
 Haigh Byrd & Lambert, LLP
 Harold W. Wells & Son, Inc.
 Harris Teeter
 Harvard Home Mortgage
 Hispanic / Latino Center
 Job Link Career Center
 John H. Wellons Foundation, Inc
 Johnson County Schools
 Johnston Community College
 Johnston County Housing Assistance Payments
 Kinlaw's
 Kohl's Department Store
 LaLeche League of Fayetteville
 Latino Community Credit Union
 Latino Credit Union
 Legal Aid of North Carolina
 Leisure Living Estates Mobile Home Park
 Lewis Chapel Missionary Baptist Church
 Liberty Mortgage
 Loyd E. Auman Elementary School
 Lumbee Guaranty Bank
 Magby & Associates
 Mainstay Financial
 Metro Housing / Section 8 Housing
 More at Four
 Mount Olive Housing Authority
 MSR Heating and Air
 Myers Recreational Center
 Nobles Lawn Care Services
 North Carolina Cooperative Extension
 North Carolina Housing Finance Agency
 North Carolina Department of Justice
 North Carolina Housing Coalition
 North Carolina Office of Economic Opportunity
 North Carolina State Legislature
 Northwood Temple
 Operation Blessing
 Pate Dawson Company
 Peterkin & Associates, Inc.
 Physicians-Cumberland County
 Preferred Alternatives, Inc.
 Psalms of Praise
 PWC
 Quick Ship It
 ReMax Real Estate
 Region IV- Department of Human Services
 Salvation Army – Social Services
 Self Help Credit Union
 Self Help of Fayetteville
 South Eastern NC Asian Indian Assoc. (SENCAIA)
 Standard Insurance & Realty
 State Employees Credit Union
 T & A Construction
 The Arts Council of Fayetteville / Cumberland County
 The Bike Man
 The Fayetteville Publishing Co.
 The Fayetteville Museum of Art
 Time Savor
 Trinity Christian Church
 Unilever
 United States Department of Urban Development
 United Way of Cumberland County
 Victor & Associates, Inc.
 Wages of Wayne County
 Wal-Mart
 Washington Mutual
 Wayne Action Group for Economic Solvency, Inc
 Wells Fargo of Greensboro
 Westminster Presbyterian Church
 WIC Offices
 Women's Center of Fayetteville
 Workforce Development of Cumberland County

Second Harvest Food Bank of Southeast North Carolina 2007 Member Agencies

A New Beginning Committed To God's Purp. Mintrs.

A.I.M. - Eagle's Nest
A.I.M. - Nc Indian Cultural Center
A.I.M.- Precious Hands Home Health
Abney Chapel 7th Day Adventist Church
Abney Chapel Church Comm. Svc. Center
Abundant Life Family Worship Center
Agape Pregnancy Services
American Indian Mothers #1 (A.I.M.)
Anderson Creek Community Center
Arc Services, Inc Hoke Group Homes #1-#2
Ashpole UMC
ASPIRE Food Pantry
Autism Society Of Nc
B.A.R.T.
Beaver Dam Baptist Church
Bethany Cog
Bethel's Tabernacle
Bladen County Crisis Assistance
Bladen Family Support Initiative
Branch Street UMC
Breezewood Cog
Breezewood Cog Daycare
Camp Agape
Carolina Eastern Health Services
Catalyst Community Church
Catholic Charities
Cedar Creek Cog
Cedar Falls Baptist Church
Cedar Grove Baptist
Christ Gospel Of Hope Mills / Word Of Truth Mins.
Christian Pentecostal Church
Church Of Morning Glory
City Rescue Mission
Cliffdale Christian Center
Cliffdale Community Church
Coharie UMC
Collins Chapel Eastover Cog
Community Alternative Housing
Cross Pointe Church & Cdc
Davann Concepts, Inc.
E Foundation (E House)
East Arcadia Senior Citizens Association\)
Eastover Church Of God
Elizabethtown Baptist Church
Elizabethtown Presbyterian Church
Emmanuel Church
Evangelistic Outreach Ministries
Evans Metropolitan
Faith Baptist Church
Faith Community Baptist Of Maxton
Faith Overcomes Ministries, Inc.
Faith Tabernacle Glorious
Fayetteville Freewill Holiness Church
Fayetteville Urban Ministries
First Baptist Church - Bladenboro
First Baptist Clinton
Fort Bragg - Fisher House
Freedom Assembly Of God Church

Friendly Family Svcs.
Glory & Mercy Women's House
Glorystand Road Ministry
God's Blessing Outreach Ministries
God's Blessing Outreach Ministries
Grace & Truth Apostolic Greater Highway Coc
Grace Chapel Food Program
Grace United Methodist Church
Gray Pond Baptist Church
Greater First Baptist Church
H.E.L.P.
H.U. G.G.S.
Harry Hosier United Methodist Church
Have A Heart Foundation
Hawkeye Indian Cultural Center
Heaven Bound New Vision Church
Highland Presbyterian
Hilly Branch Alumni Association
Holy Swamp MBC
Hope Mills Sunshine Center
Hope Ministries Of Lumberton, Inc.
House Of Prayer Church
Island Grove Baptist Church
Jehovah Jireh Ministries
Jehricho Deliverance Temple
Jesus' Peace Ministries
Laurel Hill First Baptist Church
Liberty Holiness Church
Lillye's Network Program
Little River Baptist Church
Living Water Assembly Of God
Love Joy Pavilion / Feed-A-Family Center
Malloy Grove FWB Church
Manna Of Life Deliverance, Inc.
Martha's Place @ Solid Rock
Masjid Omar Ibn Sayyid
Maxton Willing Hearts
Maxton- House Of Prayer Holiness Church
MDT & T Boys And Girls Program, Inc.
Methodist Home For Children
Minter's Chapel
Mt. Carmel PFWBC
Mt. Elim Baptist Church
Mt. Moriah Baptist
Mt. Olive Missionary Baptist Church
Mt. Sinai
Mt. Zion Pentecostal Fire-Baptized Holiness Ch.
Mt. Zion UMC
New Bethel Missionary Baptist Church
New Covenant Deliverance
New Covenant Ministries
New Jerusalem Christian Center
New Philadelphus UMC
Northside Cog
Northwood Assembly Harvest House
Odum Baptist Children's Home
Open Arms Community Church
Open Arms Ministries Of Sampson, Inc.
Operation Blessing

Pathway Holiness Church
Peace Presbyterian Church
Pembroke Church Of God
Peniel Faith Of God Church
Piney Grove FWB Church
Pleasant View Baptist
Power In The Word Ministries & Worship Ctr.
Praise Fellowship Cog (Formerly C & Adam Street)
Praise The Lord
Precious Life Ministries
Prospect UMC
Prospect Vol. Fire - Ladies Aux.
Rainbow Covenant Assembly Of God
Raynham Assembly Of God
Reedy Branch Baptist Church
Rha Health Services, Inc.
Riverside Independent
Robeson Church & Community Center
Robeson Co. Ch. & Community Ctr.-Red Springs
Robeson House
Rock Hill Missionary Baptist Church
Sacred Pathways
Sampson Crisis Center
Second Missionary Baptist Church
Seven Springs Family Worship Center
Simon Temple Amez
Smyrna Baptist Church
Smyrna Volunteer Fire Department
Soul Harvest
Sounds Of Unity
South Hoke Baptist Church
St. John Holiness
Stedman Pentecostal Holiness Church
Sycamore Tree Senior Center
Teens Do Care/Ladies Choice Intervention
Temple Of Truth
The Garden Of Life Church Ministries
The Healing Center
The Rock Church Of God
The Salvation Army
Tia Hart Community Recovery
Time For The Harvest Ministries
Townsend Chapel Bible Church
Trinity Chrisitan Center
Trinity Full Gospel Nondenominational Church
True Vine Temple
Tuscarora Nation Of NC, Inc.
United Gospel Christ Cathedral
Upper Room Prayer House Holiness Church
Victory Of Worship
Victory Tabernacle Of Deliverance
Vine Keepers, Inc.
Visions Residential Healthcare Services, Inc.
Wesley Chapel United Methodist Church
West Robeson United Methodist
Whitehill Free Will Baptist
Word Of God Food Of Life Outreach Ministries
Youth For Christ Church
Zara Betterment Corp., Inc.

Cumberland Community Action Program (CCAP) By The Numbers- 2007

EMPLOYMENT	
58	Unemployed persons obtained jobs
28	ASPIRE participants secured employment with medical benefits
23	Participants rose above poverty guidelines.
9	Work First participants secured part-time employment in CCAP programs
25	ASPIRE participants were awarded a job related certificate or license

CHILD AND FAMILY DEVELOPMENT	
800	Children received health screenings, immunizations and preventative care
470	Pre-school children graduated Head Start prepared to enter kindergarten
750	Children participate daily in child development and learning activities
72	Children received referrals to begin individualized treatment delivered to address their special needs

FIGHTING HUNGER	
700	Infants, toddlers, and pre-school children received breakfast, lunch, and a snack every Head Start school day
200	Member Agencies of Second Harvest Food Bank (SHFB) distribute food to 40,000 individuals monthly
5 Million	Pounds of food, enough for 6.4 million meals, were distributed to Member Agencies by SHFB
62	Organizations applied and were approved as new Member Agencies of the Second Harvest Food Bank
12	Cumberland County Schools participated in the Heart of Carolina Food Drive

HOUSING	
11	ASPIRE participants secured standard housing
148	Housing units were improved through home repair and/or Weatherization
888	Compact fluorescent light bulbs were installed
48	Housing units received emergency repair to the heating systems
3	Home purchased for rehab by CCAP

CIVIC INVOLVEMENT	
4,230	Hours contributed by ASPIRE Volunteers to distribute food packages to:
843	Emergency Referrals
2709	Seniors
372	Latinos
52	Housing Authority
11,946	Hours contributed by 828 volunteers to the Head Start program
30	People participated in the ASPIRE community leadership program

FINANCIAL LITERACY	
201	Financial Literacy workshops were delivered in 2007
5,670	Total number of workshop participants in 2007
3,702	Counseling Sessions including Financial Counseling, Debt Management, Mortgage, Reverse Mortgage, Bankruptcy, Client Review, and Habitat for Humanity
1,309	Individuals participated in the Consumer Credit Counseling (CCCS) Debt Management Program
941	Creditors received payments in conjunction with the Debt Management Program

CUMBERLAND COMMUNITY ACTION PROGRAM
INCORPORATED 1965



CHELSEA A. GOFF
CCAP COMMUNICATIONS MANAGER

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